



Smith & Donohue

BUILDING CONTRACTORS

QUALITY POLICY

Smith & Donohue is an established construction company providing construction services for new build, refurbishment and fit out projects across all sectors of the industry.

The Directors and staff are focused on continually improving quality across all our operations, with the objective of delivering the highest level of Client satisfaction. Our aim is to be a leader in implementing best practice within our business.

Since our establishment we have developed our processes to reflect the continual changes in the industry. These processes are set out in our Company Quality Manual and are mandatory for all staff and projects regardless of size and the key objects of our processes are:

- Full compliance and provision of necessary resources to ensure it is operated and developed to meet the demands of our business.
- Set clearly defined quality objectives, plans and targets that are regularly audited and reviewed by the Directors.
- Communicate the company quality ethos to all employees and our supply chain.
- Ensure quality standards are operated at the highest level across all our projects.
- Ensure new and existing employees have the skills, training and capabilities to meet the needs and expectations of our projects, clients and stakeholders.
- Establish clear procedures for working with all project stakeholders so that all the project requirements are implemented successfully.

Our Quality Policy along with our Management Systems are reviewed regularly to ensure their continuing suitability to our business.

Signed:

Damian Donohue Director